

CHART 6: Compared with 2011, about how much did your organization's operating expenses increase in each of these areas in 2012?

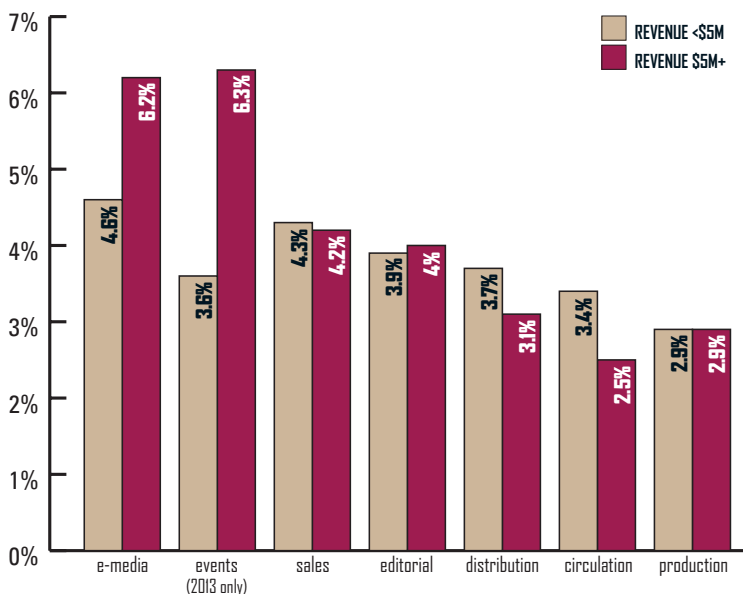


CHART 7: How much staff did your organization add in each of the following areas in 2012?

