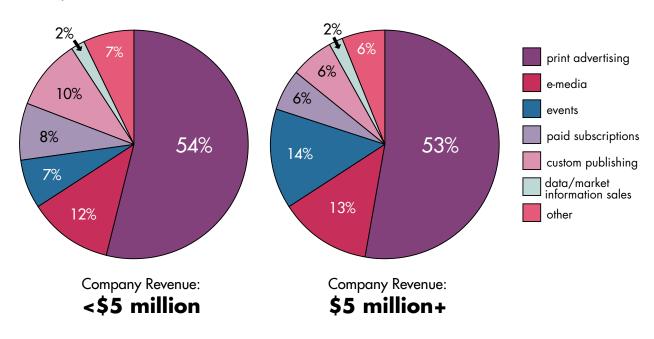
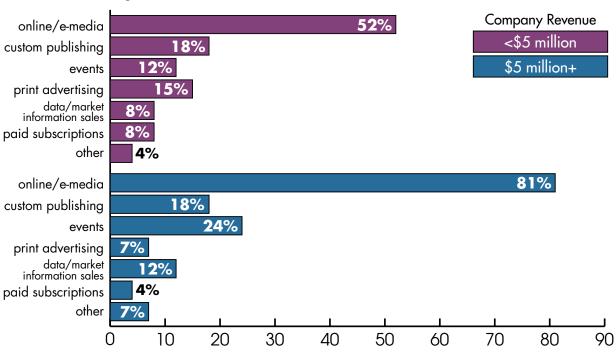
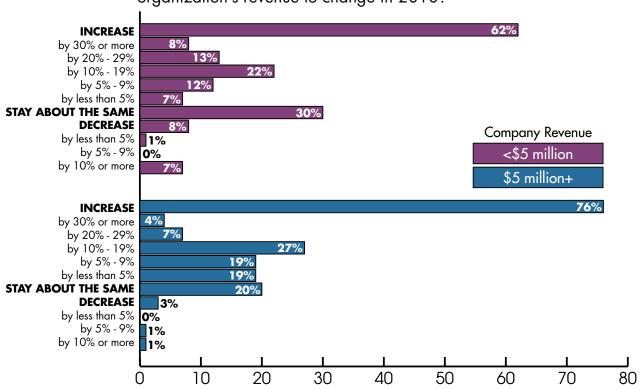
**CHART 1:** Approximately how much of your organization's revenue do you estimate came from each of these sources in 2009?



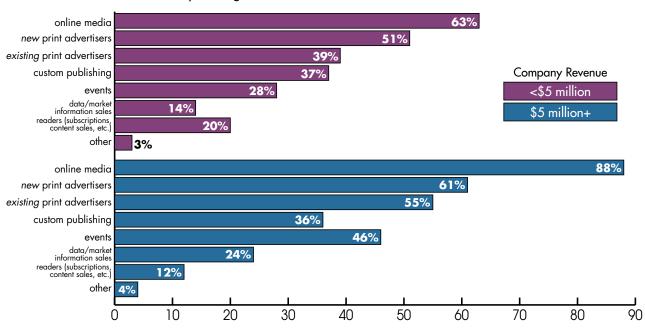
**CHART 2:** What were the fastest growing parts of your organization's business in 2009?



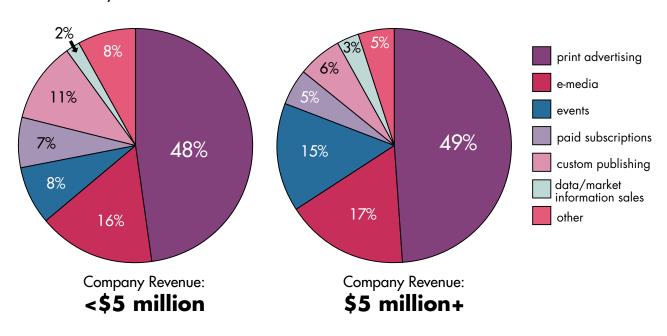
**CHART 3:** Compared to 2009, how do you expect your organization's revenue to change in 2010?



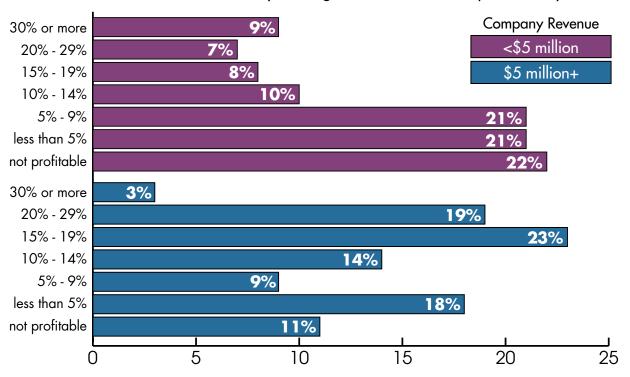
**CHART 4:** From which sources do you anticipate increased revenue for your organization in 2010?



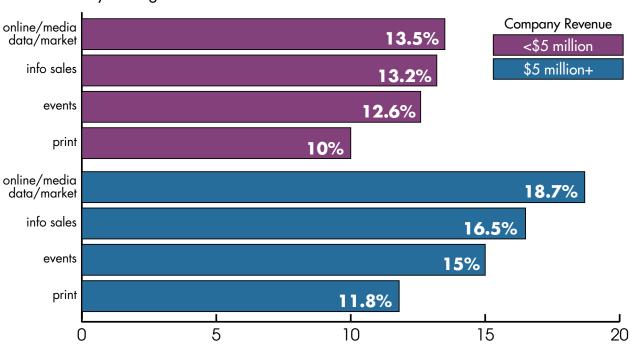
**CHART 5:** Approximately how much of your organization's revenue do you estimate will come from each of these sources in 2010?



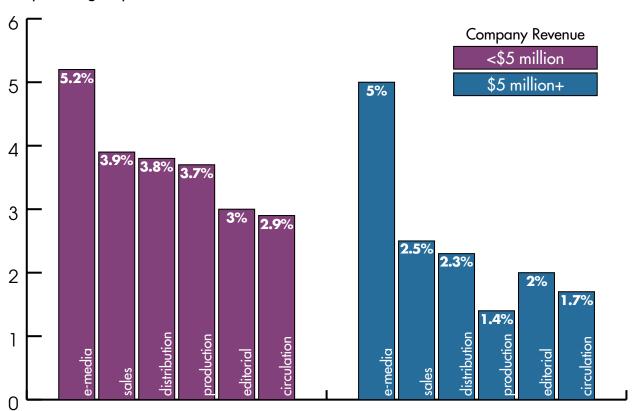
**CHART 6:** What was your organization's overall profitability in 2009?



**CHART 7:** How profitable were each of these areas of your organization in 2009?



**CHART 8:** Compared to 2008, about how much did your organization's operating expenses increase in each of these areas in 2009?



**CHART 9:** Compared to 2009, about how much do you anticipate your organization's operating expenses will increase in each of these areas in 2010?

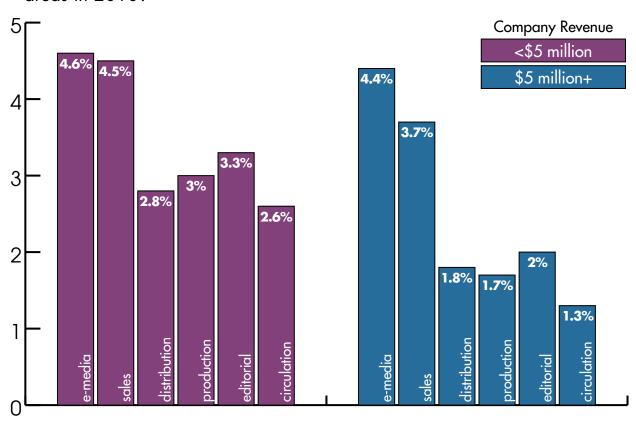
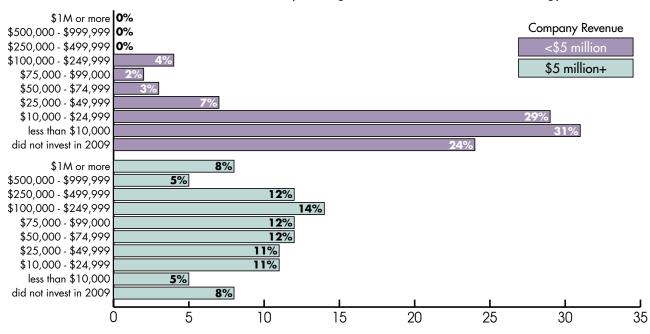


CHART 10: How much did your organization invest in new technology in 2009?



**CHART 11:** In what one area was your organization's largest technological investment in 2009?

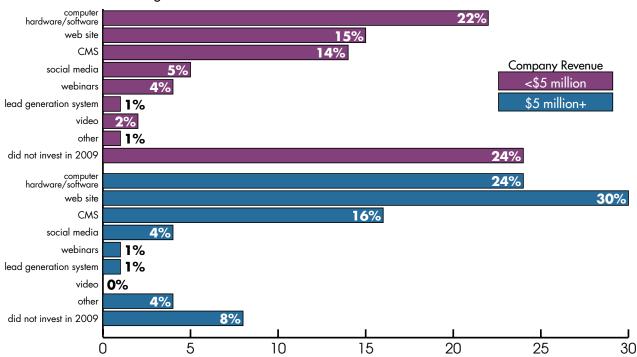
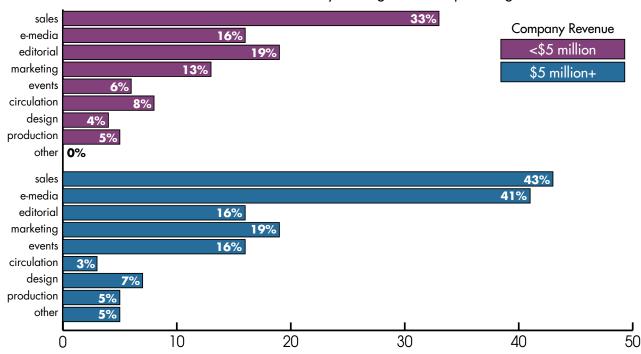
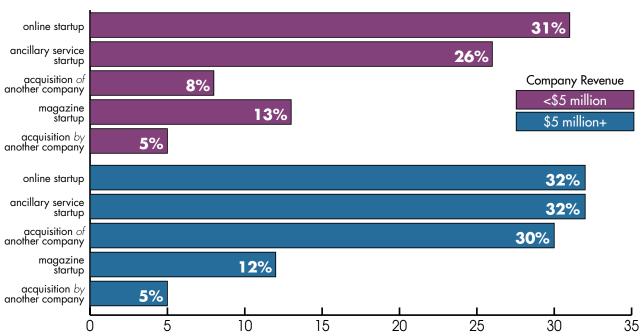


CHART 12: In which of these areas is your organization planning to hire in 2010?



**CHART 13:** Which of the following changes do you anticipate for your organization in 2010?



**CHART 14:** What would you consider your organization's top priorities for 2010?

